

## COMPANY PROFILE

- Sydney Language Solutions has developed considerable expertise in the provision of cultural training programmes. Our cultural briefing courses are short 1 day seminars for groups of 1-15 participants, which examine in depth the critical cultural factors affecting working practices in Asian countries. Every programme is tailor-made through consultation with the client, and is delivered by some of our leading specialists, who have working experience in both Asia and Australia.

### WE PROVIDE THE FOLLOWING CULTURAL BRIEFING COURSES:

- |                                |   |                                |   |
|--------------------------------|---|--------------------------------|---|
| • Indonesian cultural briefing | ✓ | • Phillipino cultural briefing | ✓ |
| • Korean cultural briefing     | ✓ | • Vietnamese cultural briefing | ✓ |
| • Chinese cultural briefing    | ✓ | • Spanish cultural briefing    | ✓ |
| • Japanese cultural briefing   | ✓ |                                |   |



### ■ Why do we run cross cultural training workshops?

The answer is that cross cultural exposure is not the same as cross-cultural knowledge and having an experience does not necessarily mean understanding it.

To understand and apply your new knowledge, you need to make sense of the experience and new skills you are learning and then apply those skills yourself. This is exactly what our cross-cultural training workshop is designed to enable you to do.

### ■ Who is this workshop for?

Our cross-cultural training workshops are excellent for all staff roles as they encourage and foster dealing with cultural diversities.

These important staff skill building workshops involve learning about the multi-faceted dynamic Australian culture and examining the behaviors and values of people in Australia. The workshop then progresses to analyse the differences in the participant's original culture to view and discuss variations in assumptions, values and cultural behaviors' of the original culture.

### ■ Cross Cultural Training Workshops Learning Outcomes:

These workshops will help you to understand the values and beliefs behind behavior and Australian cultural differences. The goal in cross-cultural training is to increase your understanding, to give you a powerful set of skills and experience so that you will be able to interact professionally and successfully with Australian staff and customers.

It will enable participants to better communicate with Australian staff and customers and to better understand the work culture of Australia.

## Detailed Program:

- The workshop contains a variety of exercises, as well as case studies and stories from our experts on cross-cultural training.  
These topics will be covered in our programs. We can also customize our programs to fit the training requirements of your company or organisation.

- ✓ **Facial Expression**
- ✓ **Concept of Leadership**
- ✓ **Gestures**
- ✓ **Concept of Fairness**
- ✓ **Notion of Honesty**
- ✓ **Concept of Self**
- ✓ **Work Ethics**
- ✓ **General Work View**
- ✓ **Concept of Personal Space**
- ✓ **Rules of Social Etiquette**
- ✓ **Holiday Customs**
- ✓ **Style of Dress**



- **Duration:** 6 hours in 1 day
- **Cost:** \$800 (this price is for a group of minimum 1 staff and maximum 6 staffs in one company)
- **Contact:** [info@sydneylanguagesolutions.com.au](mailto:info@sydneylanguagesolutions.com.au) or call 02 9283 9892 for a detailed quote for your business or organisation.

